

## ELEMENT TECHNOLOGIES

Inside Service Engineer

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Element Technologies is a progressive fast growing IT support firm with a track record of supporting top businesses in the Midwest for over 25 years. We have an immediate opening for a systems engineer to provide professional IT consulting services in the Minneapolis/St. Paul metro area. Local travel required.

This individual must have a two year technical degree and 1 to 5 years of recent relevant support experience. Certifications and/or experience with Microsoft products are highly desirable. (MCITP, MCSE, MCP, MCTS, CCNA, etc).

The position's primary duties will be to work in Element's NOC to support client's remotely. In addition, the service engineer will work closely with our engineering team to support numerous existing client networks from desktops to virtualized environments including off-site co-location. The ability to rapidly learn and embrace the latest technology is critical to the success of this individual, as we are constantly implementing/supporting the newest technology for our clients to stay ahead of the curve.

This position requires daily customer interaction and detailed documentation for client sites throughout the Twin Cities/Metro area and the US. We desire an individual who can present an organized and professional image to our customers and who can manage multiple tasks and competing priorities. The individual will work in a supported team environment to both grow in their craft and help clients with support needs.

In addition to a proven technical ability, the ideal candidate must possess excellent written and oral communication skills, good business sense, strong desire and willingness to stay current with certifications, and the ability to work unsupervised in a fast-paced, team-oriented, professional environment.

If you have a good attitude, love technology, enjoy serving customers, and can work independently just as well as you can work with a team, then please submit your resume.

We offer a competitive salary and an excellent benefits package. For consideration, please e-mail your resume to:

Human Resources Manager  
**Element Technologies, LLC**  
E-mail: [careers@ele-ment.com](mailto:careers@ele-ment.com)  
[www.ele-ment.com](http://www.ele-ment.com)

*\*\*Please provide transcripts of any Microsoft and non-Microsoft certifications with Resume.\*\**